



velocity<sup>3</sup>

AUTOMATE | OPTIMISE | TRANSFORM

VELOCITY-IT.COM



**PREMIER PARTNER WITH  
OVER 15 YEARS  
EXPERIENCE**



**WE HAVE TURNED TO VELOCITY FOR CRITICAL  
PROJECTS AND THEY HAVE NEVER DISAPPOINTED.**



**DENNIS PARKER  
VP EMEA**

# NINTEX SERVICE OFFERING

## 1. ADVISORY SERVICES

Mentor and grow internal team members through real world experience to become self-sufficient and accelerate delivery



## 2. CONSULTING

Virtually extend your delivery capability by leveraging world class NINTEX consultants specialised in business process automation and optimization



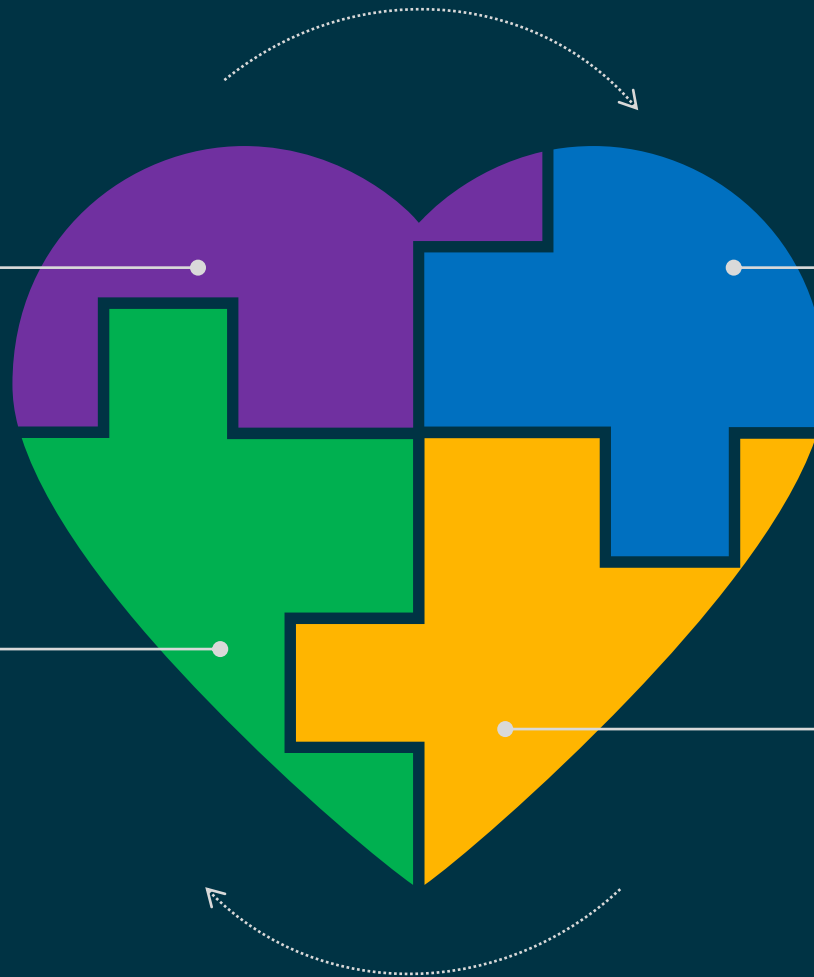
## 4. SUPPORT

Ensure you're systems continue to provide business value to its users by providing both pro-active and reactive support



## 3. SOLUTION DELIVERY

Taking ideas from inception through to delivery, Velocity works collaboratively with our clients to validate, design and implement cutting edge automated solutions



# WHO WE WORK WITH



Streamlining & optimising  
financial planning



Delivering a paperless  
organisation



Automate forex trading within  
the treasury department

SOLUTION DELIVERY



CONSULTING



ADVISORY SERVICES



TECHNICAL SUPPORT





# OUR ADVISORY SERVICES

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## Leadership Development

- Mentor team members to develop their NINTEX project leadership skills
- Provide guidance on effective leadership



## Project Management

- Train team members on project management best practices
- Provide real-world experience in managing NINTEX projects



## Technical Training

- Provide NINTEX technical training to team members
- NINTEX training tailored to customer needs and requirements



## Process Improvement

- Help team members to identify areas where they can improve their processes to become more efficient and effective in NINTEX delivering projects



# OUR CONSULTING SERVICES

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## Process Analysis and Design

- Analyze existing business processes to identify inefficiencies and areas for improvement
- Design processes that are more efficient



## Automation Strategy

- Develop an automation strategy and roadmap
- Identify areas where automation can improve efficiency and reduce costs



## Data Analytics

- Help clients gain insights from their data through advanced analytics and data visualization tools
- Develop dashboards and reports that provide actionable insights



## Change Management

- Help clients manage the change associated with process automation and optimization initiatives
- Help with management to ensure automation benefits are realized



# OUR SOLUTION DELIVERY

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## Technical Architecture

- Architect NINTEX solutions that align with business goals including technical specifications, system integrations, and user interface design



## Technical Development

- Develop technical NINTEX solutions using Agile methodology
- Constantly collaborate with stakeholders at every stage



## Infrastructure Management

- Implement DevOps practices and managing infrastructure to ensure reliable and scalable technical solutions



## Technical Project Management

- Manage technical projects from inception to delivery
- Ensure that projects are delivered on time, within budget, and with high quality



# OUR TECHNICAL SUPPORT SERVICES

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## Issue Resolution

- Root cause analysis and issue resolution in accordance to service level agreement (SLA)



## Ad-hoc Development

- Support ad-hoc changes to existing NINTEX solutions
- Impact assessment and risk profiling changes



## Infrastructure Management

- Upgrades and installation of fix packs
- Ongoing environment monitoring and health checks



## Advisory Services

- Ad-hoc mentoring to grow internal team members to become self-sufficient and accelerate delivery



# ENGAGEMENT MODEL

		<b>Mentoring</b>	<b>Consulting</b>	<b>Solution Delivery</b>	<b>Support</b>
<b>Model</b>		Ad-hoc mentoring on a 1-on-1 basis focused on real time coaching, training and support whilst working within in the context of real business challenges	Extend your delivery team in short bursts or for an extended period to provide end-to-end NINTEX business process optimisation expertise	End-to-end technical solution delivery following a tried and tested methodology with proven track record of success across SME and enterprise clients	Email and telephone support to maximize up time and ensure that user are always up and running
<b>Scope</b>	Task				
	Project				
<b>Location</b>	Remote				
	On-site				
<b>Pricing Model</b>	T&M				
	Fixed				
<b>Billing Unit</b>	Hourly				
	Daily				



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**WE WERE NEW TO THE WORLD OF K2 AND WE  
WANTED TO BRING IN A PARTNER THAT  
UNDERSTOOD.**

**VELOCITY HAVE HELPED DRIVE OUR  
INNOVATION BEYOND OUR OWN LIMITS AND  
THAT'S WHY I WOULD RELY ON THEM EVERY  
TIME**

”

PAUL MCAULIFFE / ASSOCIATE DIRECTOR / CBRE

“

**ZURICH HAVE BEEN WORKING WITH VELOCITY IT FOR THE LAST 5 YEARS IN DEVELOPMENT AND ROLLOUT OF VARIOUS WORKFLOWS.**

**THESE OPTIMISATIONS HAVE ADDED TRANSPARENCY, EFFICIENCY AND INTRODUCED MORE CONTROLLED PROCESSES INTO THE BUSINESS.**

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TONY SHEEHAN / DIRECTOR - TREASURY SERVICES / ZURICH INSURANCE

velocity 

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